
SoClean Warranty

SoClean Inc. warrants this product under a two (2) year limited warranty for defects in manufacture or workmanship.

For all warranty issues, a Return Authorization number and Proof of Purchase is required, please contact SoClean at SoClean.com. The return shipping cost is the responsibility of the customer; therefore, returned products must be shipped prepaid and insured. CODs are not accepted. Original shipping fees are non-refundable. Products repaired or replaced under warranty will not incur reshipping charges. Under this warranty, the sole remedy shall be repair or replacement at SoClean's discretion.

This warranty does not cover any charges for labor, downtime, or any other consequential or incidental damages resulting from the sale, use or improper functioning of the product. The warranty does not cover product failures due to misuse, abuse, improper maintenance, normal wear and tear, typical required periodic replacement products, or circumstances beyond the control of SoClean. **IMPORTANT: FILTER KITS MUST BE PURCHASED FROM SoClean TO ENSURE AUTHENTICITY.** For purchases from an online marketplace such as Amazon, please check "sold by" SoClean before making your purchase. Authentic SoClean filters contain technology required for safe use of the SoClean device. In order for SoClean product warranties to remain valid, you must use an authentic SoClean filter. Warranties will be voided if the product is used with an inauthentic filter.

LIMITATION DAMAGES: SOCLEAN SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT.

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